



## VOICE QUALITY WAIVER

CompuVoIP recommends that you provide a separate internet connection for the VoIP phone system, or allow CompuVoIP to install its router as the primary router in your network. That's because, unless CompuVoIP can control the internet connection, there's no way we can provide Quality of Service (QoS), the VoIP call quality standard. To deliver QoS, certain variables related to an internet connection, including latency, jitter and throughput, must be kept in check.

Your initial network configuration will have both data and voice on the same internet connection so that you may determine if the one connection is sufficient to handle your data and voice quality without any QoS issues.

By signing this form, you indicate that should you experience poor voice quality issues, you hold CompuVoip, Inc. harmless from any and all liabilities associated with losses incurred by your business. You further agree not to withhold payment to CompuVoIP, Inc. for your monthly service charges while you work with your internet provider to procure a separate internet connection for your voice communications needs.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Print Name: \_\_\_\_\_